

NDTMS - Accessibility

NDEC - University of Manchester

This accessibility statement applies to <https://www.ndtms.net/>.

This website is run by Office for Health Improvement and Disparities. We want as many people as possible to be able to use this website

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Many controls do not work with a keyboard or screen reader
- There is no mechanism in place to bypass repeated blocks of content
- Some text and controls are difficult to see due to low colour contrast
- Some content is lost in the banner when the text size is increased, and horizontal scrolling appears on pages with maps and tables
- Some of the charts contain information that is not available to keyboard and screen reader users
- Our data tables can be difficult for screen reader users to use and understand
- Most pages have the same page title which makes it difficult for some users to orientate themselves
- Pages are missing important landmark roles that mean screen reader users can't jump to specific parts of the page
- Error messages and help text may be missed by those using a screen reader
- Interactive widgets such as tabs and autocompletes are difficult to use with a screen reader
- Visual notifications are not announced to screen readers
- There are not multiple ways to navigate to pages, the site does not have a search or sitemap

Feedback and contact information

If you need information on this website in a different format (e.g. accessible PDF, large print, easy read, audio recording or braille):

- Email: SupportNDTMS.net@manchester.ac.uk
- Call: 0161 275 8695 / 0161 275 1662

We will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact Office for Health Improvement and Disparities (evidenceapplicationteam@dhsc.gov.uk).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Office for Health Improvement and Disparities is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is not compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Page interaction and navigation

- Some interactive page elements are not keyboard accessible
- Some interactive page elements were not labelled correctly meaning incorrect or no accessible label was available to users of assistive technology
- An obvious focus indicator was missing on some interactive elements
- Custom functionality (such as accordions, tabs and custom form fields) is not effectively described to users of assistive technology
- The location and presentation of navigation was not consistent across tested web pages
- Maps and data visualisations can only be interacted with using a mouse
- Link purpose isn't always clear as link text lacks description or obvious purpose
- Interacting with some page elements causes unexpected changes to page contents
- There is no skiplink present to bypass repeated blocks of content and skip to the main content of a page
- Main and banner landmark areas are not present on all pages tested which makes the pages impossible to navigate by landmarks

- No alternative method (such as search field or sitemap) of navigating the site is provided to users
- Many pages have the same page title of 'NDTMS - National Drug Treatment Monitoring system' which makes it difficult for some users to determine which page they are currently on
- Within maps and data visualisations, tooltips appear on mouse hover but are not dismissible using the keyboard

HTML

- HTML was not well formed and contained issues that may impact assistive technologies
- Language of page is not set on some of the tested pages
- Presentational code is embedded within structural code on all pages

Page zoom

- Horizontal scrolling occurs on some pages when page zoom level is increased to 400%
- Some content is lost from the page banner when page zoom level is increased to over 125%
- Data visualisations are not readable when page zoom is increased to 400%

Contrast

- Some text does not meet the minimum contrast ratio of 4.5:1
- Some non-text content does not meet the minimum contrast ratio of 3:1

Page content

- Correct HTML has not been used within table markup so users of screen readers may not understand relationship between cells
- Changing the text spacing causes some overlapping of text within data visualisations which makes content difficult to read
- Groups of form fields were not structured appropriately meaning people using assistive technologies may not understand the relationships between the form fields
- Error messages and information which may aid users in completing forms may be missed by those using a screen reader as some pieces of help text and error messages are not programmatically linked to form fields.
- Some content is not presented in a logical order, with text that is intended to help fill understanding certain sections coming after the section which it is intended to help with. Non-sighted users are put at a disadvantage as they may not realise help is present.
- Users of assistive technology aren't always aware of important changes to page content

- Blinking content on the homepage could not be paused or stopped
- Some error/success messages are only shown for a very short time meaning they can easily be missed
- No text alternative was provided for some maps and data visualisations

What we're doing to improve accessibility

We will prioritise the improvements we need to make by user impact and seek to complete the most important changes by end Q2 2022-23 and the remaining items by Q4 2022-23.

Preparation of this accessibility statement

This statement was prepared on September 30th, 2021. This website was last tested on September 27th, 2021, by Nomensa, who performed an evaluation of 5 pages and a PDF against all level A and AA success criteria of the Web Content Accessibility Guidelines 2.1. Content was selected to ensure a good representation of different pages, templates and components were included in testing.

This website's accessibility will be reviewed on a regular basis. We will update this accessibility statement with any relevant changes.